ELECTRICITY

FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Tariff Charges & Average Bills													
Bands													
Standing Charge (1 Phase)	£/quarter	£ 11.00	£ 11.50	£ 11.79	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -
Standing Charge (3 Phase)	£/quarter	£ 33.00	£ 34.50	£ 35.36	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -
Tariff Low User Band (up to 400)	£/kWh	£ 0.212	£ 0.22	£ 0.23	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.35	£ 0.40
Tariff Medium User Band (401 - 1000)	£/kWh	£ 0.363	£ 0.38	£ 0.39	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.30	£ 0.35	£ 0.40
Tariff High User Band (1,000+)	£/kWh	£ 0.396	£ 0.42	£ 0.43	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.46	£ 0.53	£ 0.61
Average Tariff													
Domestic	£/kWh	£ 0.296	£ 0.309	£ 0.320	£ 0.314	£ 0.309	£ 0.308	£ 0.307	£ 0.308	£ 0.309	£ 0.309	£ 0.361	£ 0.413
Commercial / Government	£/kWh	£ 0.407	£ 0.432	£ 0.441	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.460	£ 0.530	£ 0.610
Overall	£/kWh	£ 0.354	£ 0.370	£ 0.382	£ 0.392	£ 0.393	£ 0.395	£ 0.393	£ 0.383	£ 0.385	£ 0.379	£ 0.450	£ 0.518
Total Tariff Revenue	£	3,077,699	3,280,403	3,621,883	3,841,496	3,877,731	4,001,124	1,044,861	3,594,694	3,448,599	3,386,506	3,569,198	4,514,593
Average Domestic Daily Bill	£/day	£ 1.47	£ 1.58	£ 1.66	£ 1.59	£ 1.51	£ 1.48	£ 1.41	£ 1.67	£ 1.59	£ 1.56	£ 1.85	£ 2.07
Average Domestic Annual Bill	£/annum	£ 536	£ 577	£ 605	£ 580	£ 551	£ 540	£ 516	£ 609	£ 580	£ 569	£ 675	£ 757
Average Overall Daily Bill	£/day	£ 3.17	£ 3.20	£ 3.52	£ 3.67	£ 3.69	£ 3.76	£ 3.55	£ 3.50	£ 3.42	£ 3.05	£ 4.12	£ 4.80
Average Overall Annual Bill	£/annum	£ 1,155	£ 1,168	£ 1,286	£ 1,340	£ 1,346	£ 1,374	£ 1,295	£ 1,278	£ 1,249	£ 1,113	£ 1,503	£ 1,751
Numbers of Customers and Units Billed													
Consumer Meters													
Domestic	Number	2,377	2,398	2,441	2,462	2,498	2,547	2,562	2,280	2,345	2,317	2,292	2,309
Commercial	Number	248	254	253	294	302	316	297	300	303	302	294	291
Government	Number	133	133	132	120	119	120	118	103	105	105	126	79
Total	Number	2,758	2,785	2,826	2,876	2,919	2,983	2,977	2,683	2,753	2,724	2,712	2,679
Billed													
Domestic Low User	kWh	2,683,694	2,762,432	2,847,301	2,859,848	2,884,869	2,959,217	2,809,533	2,990,734	2,793,201	2,721,102	2,829,200	2,865,769
Domestic Medium User	kWh	1,273,362	1,304,215	1,358,977	1,296,669	1,307,689	1,278,564	1,290,306	1,288,993	1,379,114	1,322,886	1,203,856	1,142,426
Domestic High User	kWh	351,256	407,036	410,463	392,208	259,003	224,332	199,697	226,838	237,961	228,054	253,744	220,174
Commercial	kWh	3,702,535	3,429,332	3,860,216	4,250,821	4,356,120	4,492,906	4,256,579	3,058,449	3,067,448	2,210,973	3,121,929	3,341,660
Government	kWh	895,215	786,089	926,221	917,889	1,103,056	1,344,854	1,191,345	1,342,596	1,414,558	1,482,376	1,627,345	1,463,388
Street Lighting (Government)	kWh	102,503	104,563	104,776	107,189	91,513	82,374	59,768	34,752	32,853	32,940	24,435	22,306
Used in Production (Power Station)	kWh	567,672	594,545	515,034	476,237	499,129	484,028	467,146	499,177	450,059	391,111	309,157	208,100
Total	kWh	9,576,237	9,388,212	10,022,988	10,300,861	10,501,379	10,866,275	10,274,374	9,441,539	9,375,194	8,389,442	9,369,667	9,263,823
Annual Average Consumption													
Domestic	kWh	1,812	1,866	1,891	1,848	1,782	1,752	1,678	1,977	1,881	1,844	1,870	1,831
Commercial	kWh	14,930	13,501	15,258	14,459	14,424	14,218	14,332	10,195	10,124	7,321	10,619	11,483
Government	kWh	7,502	6,697	7,811	8,542	10,038	11,894	10,603	13,372	13,785	14,432	13,109	18,806
Combined	kWh	3,266	3,158	3,364	3,416	3,427	3,480	3,294	3,333	3,242	2,936	3,341	3,380
Daily Average Consumption													
Domestic	kWh	5.0	5.1	5.2	5.1	4.9	4.8	4.6	5.4	5.2	5.1	5.1	5.0
Commercial	kWh	40.9	37.0	41.8	39.6	39.5	39.0	39.3	27.9	27.7	20.1	29.1	31.5
Government	kWh	20.6	18.3	21.4	23.4	27.5	32.6	29.0	36.6	37.8	39.5	35.9	51.5
Combined	kWh	8.9	8.7	9.2	9.4	9.4	9.5	9.0	9.1	8.9	8.0	9.2	9.3
Electricty Generation													
Generation													
Diesel	kWh	9,593,636	8,619,989	8,038,875	8,490,816	8,708,038	8,943,645	8,965,414	8,198,057	8,548,822	8,511,850	9,247,736	9,580,110
Wind	kWh	1,008,245	2,336,690	2,453,329	2,144,789	1,974,134	2,069,749	1,841,978	1,726,788	1,258,144	978,526	552,323	291,834
Solar	kWh	68,080	106,341	801,608	861,761	894,891	997,219	996,974	988,343	971,049	966,857	870,561	857,655
Other	kWh	-	-	-	-	-	-	-	-	-	-	-	-
Total	kWh	10,669,961	11,063,020	11,293,812	11,497,366	11,577,063	12,010,613	11,804,366	10,913,188	10,778,015	10,457,233	10,670,620	10,729,599
Generation % by Source													
Diesel	%	89.9%	77.9%	71.2%	73.9%	75.2%	74.5%	75.9%	75.1%	79.3%	81.4%	86.7%	89.3%
Wind	%	9.4%	21.1%	21.7%	18.7%	17.1%	17.2%	15.6%	15.8%	11.7%	9.4%	5.2%	2.7%
Solar	%	0.6%	1.0%	7.1%	7.5%	7.7%	8.3%	8.4%	9.1%	9.0%	9.2%	8.2%	8.0%
Other	%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Fuel Used													
Quantity	kilolitre	2,448	2,208	2,086	2,147	2,218	2,027	2,017	1,927	1,963	2,062	2,201	2,380
Cost	£M	1.767	1.471	1.137	1.141	1.383	1,703	1.837	1.427	1.606	1.948	3.018	3.237

WASTE WATER

FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Tariff Charges & Average Bills													
Bands													
Standing Charge (Domestic)	£/quarter	£ 10.45	£ 11.50	£ 11.79	£ 12.50	£ 15.00	£ 18.00	£ 18.00	£ 19.80	£ 21.78	£ 21.78	£ 23.96	£ 23.96
Standing Charge (Comm & Gov)	£/quarter	£ 16.50	£ 18.15	£ 18.61	£ 19.73	£ 23.68	£ 28.43	£ 28.43	£ 31.26	£ 34.39	£ 34.39	£ 37.83	£ 37.83
Total Sewage Tariff Revenue	£	39,490	46,504	57,345	63,294	69,298	90,167	25,119	106,459	117,149	119,828	121,351	131,918
Average Domestic Daily Bill	£/day	£ 0.11	£ 0.13	£ 0.13	£ 0.14	£ 0.16	£ 0.20	£ 0.20	£ 0.22	£ 0.24	£ 0.24	£ 0.26	£ 0.26
Average Domestic Annual Bill	£/annum	£ 42	£ 46	£ 47	£ 50	£ 60	£ 72	£ 72	£ 79	£ 87	£ 87	£ 96	£ 96
Average Overall Daily Bill	£/day	£ 0.12	£ 0.13	£ 0.14	£ 0.14	£ 0.17	£ 0.21	£ 0.21	£ 0.23	£ 0.25	£ 0.25	£ 0.28	£ 0.28
Average Overall Annual Bill	£/annum	£ 44	£ 49	£ 50	£ 53	£ 64	£ 77	£ 77	£ 85	£ 92	£ 93	£ 102	£ 102
Numbers of Customers													
Sewage													
Domestic Connections	Number	1,087	1,093	1,111	1,119	1,124	1,124	1,130	1,177	1,192	1,199	1,202	1,196
Commercial Connections	Number	65	68	68	71	79	86	91	97	91	96	105	102
Government Connections	Number	45	46	49	50	52	54	53	60	51	51	51	50
Total	Number	1,197	1,207	1,228	1,240	1,255	1,264	1,274	1,334	1,334	1,346	1,358	1,348

WATER

FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Tariff Charges & Average Bills													
Bands													
Standing Charge (Dom & Agri)	£/quarter	£ 6.60	£ 7.00	£ 7.18	£ 7.18	£ 8.61	£ 10.33	£ 10.33	£ 11.36	£ 12.50	£ 12.50	£ 13.75	£ 15.13
Standing Charge (Comm & Gov)	£/quarter	£ 19.80	£ 21.00	£ 21.53	£ 21.53	£ 25.83	£ 31.00	£ 31.00	£ 33.10	£ 36.41	£ 36.41	£ 40.05	£ 44.06
Domestic Treated up to 15m^3	£/m^3	£ 0.86	£ 0.90	£ 0.93	£ 0.97	£ 1.16	£ 1.39	£ 1.39	£ 1.53	£ 1.69	£ 1.69	£ 1.86	£ 2.05
Domestic Treated above 15m^3	£/m^3	£ 1.14	£ 1.20	£ 1.23	£ 1.28	£ 1.53	£ 1.84	£ 1.84	£ -	£ -	£ -	£ -	£ -
Domestic Treated 16 - 25m^3	£/m^3	-	-	-	-	-	-	-	£ 2.02	£ 2.22	£ 2.22	£ 2.44	£ 2.68
Domestic Treated over 25m^3	£/m^3	-	-	-	-	-	-	-	£ 3.97	£ 4.37	£ 4.37	£ 4.81	£ 5.29
Commercial	£/m^3	£ 2.24	£ 2.35	£ 2.41	£ 2.51	£ 3.10	£ 3.61	£ 3.61	£ 3.97	£ 4.37	£ 4.37	£ 4.81	£ 5.29
Untreated	£/m^3	£ 0.57	£ 0.60	£ 0.62	£ 0.64	£ 0.77	£ 0.92	£ 0.92	£ 1.01	£ 1.11	£ 1.11	£ 1.22	£ 1.34
Average Tariff													
Domestic	£/m^3	£ 1.32	£ 1.38	£ 1.42	£ 1.48	£ 1.79	£ 2.12	£ 2.14	£ 2.30	£ 2.47	£ 2.51	£ 3.26	£ 3.60
Commercial Treated	£/m^3	£ 2.48	£ 2.74	£ 2.75	£ 2.86	£ 3.61	£ 4.29	£ 4.61	£ 5.37	£ 5.67	£ 3.54	£ 4.10	£ 4.52
Government Treated	£/m^3	£ -	£ -	£ 2.51	£ 2.78	£ 3.14	£ 3.64	£ 3.64	£ 4.00	£ 4.40	£ 2.95	£ 3.33	£ 3.73
Untreated	£/m^3	£ 1.02	£ 1.15	£ 1.15	£ 1.25	£ 1.46	£ 1.69	£ 1.11	£ 1.11	£ 1.11	£ 2.83	£ 3.21	£ 3.45
Agricultural	£/m^3	£ 0.92	£ 0.84	£ 0.82	£ 0.94	£ 1.19	£ 1.42	£ 1.04	£ 1.04	£ 1.04	£ 1.23	£ 1.32	£ 1.43
Combined	£/m^3	£ 1.57	£ 1.53	£ 1.57	£ 1.67	£ 1.98	£ 2.34	£ 2.25	£ 1.83	£ 1.93	£ 2.14	£ 2.78	£ 3.14
Total Water Tariff Revenue	£	397,642	441,562	468,813	440,769	458,271	458,271	585,384	589,283	772,172	757,987	779,584	888,637
Average Domestic Daily Bill	£/day	£ 0.29	£ 0.31	£ 0.32	£ 0.31	£ 0.36	£ 0.45	£ 0.43	£ 0.24	£ 0.33	£ 2.17	£ 0.78	£ 0.79
Average Domestic Annual Bill	£/annum	£ 106	£ 115	£ 117	£ 113	£ 131	£ 164	£ 157	£ 88	£ 120	£ 793	£ 285	£ 288
Average Overall Daily Bill	£/day	£ 0.43	£ 0.40	£ 0.43	£ 0.41	£ 0.44	£ 0.55	£ 0.48	£ 0.36	£ 0.48	£ 2.38	£ 0.83	£ 0.85
Average Overall Annual Bill	£/annum	£ 155	£ 145	£ 157	£ 148	£ 162	£ 201	£ 177	£ 132	£ 174	£ 870	£ 303	£ 310
Number of Customers and Units Billed													
Consumer Meters													
Domestic Treated	Number	2,129	2,172	2,200	2,223	2,261	2,301	2,301	2,394	2,043	2,006	1,937	2,000
Commercial Treated	Number	229	236	238	218	167	169	158	164	140	146	143	144
Government Treated	Number	2	2	3	22	85	90	95	95	81	82	87	91
Untreated	Number	293	294	298	297	285	282	273	189	203	193	179	198
Agricultural	Number	202	257	265	267	280	297	297	298	197	201	182	140
Total	Number	2,855	2,961	3,004	3,027	3,078	3,139	3,124	3,140	2,664	2,628	2,528	2,573
Billed													
Domestic Treated to 15m^3	m^3	90,428	94,859	97,084	94,029	93,652	99,720	97,735	91,534	99,030	93,025	91,612	94,532
Domestic Treated above 15m^3	m^3	80,040	85,453	84,189	75,219	71,404	78,178	70,522	-	-	-	-	-
Domestic Treated 16 - 25m^3	m^3	-	-	-	-	-	-	-	33,728	32,285	33,275	33,127	29,787
Domestic Treated over 25m^3	m^3	-	-	-	-	-	-	-	31,793	31,483	32,397	33,641	26,618
Commercial Treated	m^3	75,318	50,736	59,454	53,868	33,984	30,898	19,601	15,463	15,721	13,752	16,822	20,146
Government Treated	m^3	-	-	110	319	9,782	16,504	16,036	21,947	19,097	22,352	21,975	19,276
Untreated	m^3	17,109	14,909	16,103	13,898	14,240	15,218	14,809	13,209	13,212	11,408	12,258	13,103
Agricultural	m^3	15,408	30,490	38,198	25,468	23,039	24,362	25,996	18,756	28,865	21,874	19,984	22,460
Total	m^3	278,303	276,447	295,138	262,801	246,101	264,880	244,699	226,430	239,693	228,082	229,419	225,922

WATER

FINANCIAL YEAR		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
		Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year	Full Year
Annual Average Consumption													
Domestic Treated	litre	80,070	83,017	82,397	76,135	73,001	77,313	73,123	67,219	75,635	80,083	80,796	77,592
Commercial Treated	litre	328,900	214,983	249,807	247,101	203,497	182,828	124,057	96,890	104,215	94,563	118,211	148,334
Government Treated	litre	-	-	36,667	14,500	115,082	183,378	168,800	233,397	203,848	266,953	262,929	228,909
Untreated	litre	58,392	50,711	54,037	46,795	49,965	53,965	54,245	56,734	60,850	59,980	66,676	72,074
Agricultural	litre	76,277	118,638	144,143	95,386	82,282	82,027	87,529	63,034	123,284	119,992	113,097	133,919
Combined	litre	97,479	93,363	98,248	86,819	79,955	84,384	78,329	72,111	89,975	86,789	90,751	87,805
Daily Average Consumption													
Domestic Treated	litre	219	227	226	209	200	212	200	184	207	219	221	213
Commercial Treated	litre	901	589	684	677	558	501	340	265	286	259	324	406
Government Treated	litre	0	0	100	40	315	502	462	639	558	731	720	627
Untreated	litre	160	139	148	128	137	148	149	155	167	164	183	197
Agricultural	litre	209	325	395	261	225	225	240	173	338	329	310	367
Combined	litre	267	256	269	238	219	231	215	198	247	238	249	241
Average Quaterly Billed													
Domestic Treated	m^3	20.0	20.8	20.6	19.0	18.3	19.3	18.3	16.8	18.9	21.5	21.8	20.0
Commercial Treated	m^3	82.2	53.7	62.5	61.8	50.9	45.7	31.0	24.2	26.1	27.6	28.5	26.6
Government Treated	m^3	-	-	9.2	3.6	28.8	45.8	42.2	58.3	51.0	58.8	67.3	46.2
Untreated	m^3	14.6	12.7	13.5	11.7	12.5	13.5	13.6	14.2	15.2	18.8	16.5	19.2
Agricultural	m^3	19.1	29.7	36.0	23.8	20.6	20.5	21.9	15.8	30.8	42.2	37.6	47.0
Combined	m^3	24.4	23.3	24.6	21.7	20.0	21.1	19.6	18.0	22.5	21.7	22.7	22.0

Water Supply													
Source													
Redhill	m^3	127,597	159,343	167,896	148,480	165,065	166,061	129,745	135,089	141,315	131,688	140,073	136,369
Hutts Gate	m^3	103,968	110,399	120,490	122,722	128,144	136,834	120,008	117,334	122,966	104,299	120,844	124,301
Jamestown	m^3	71,645	91,271	91,205	100,631	105,571	90,419	80,497	78,340	74,155	77,129	82,080	91,555
Levelwood	m^3	19,599	24,919	25,982	34,356	50,340	50,340	69,027	42,339	43,729	49,351	49,691	50,341
Untreated	m^3	63,310	45,582	68,567	43,762	70,601	73,388	60,345	52,158	54,572	78,410	92,136	73,327
Total	m^3	386,119	431,514	474,140	449,951	519,721	517,042	459,622	425,260	436,737	440,877	484,824	475,893
Supply % by Source													
Redhill	%	33.0%	36.9%	35.4%	33.0%	31.8%	32.1%	28.2%	31.8%	32.4%	29.9%	30.8%	28.7%
Hutts Gate	%	26.9%	25.6%	25.4%	27.3%	24.7%	26.5%	26.1%	27.6%	28.2%	23.7%	24.9%	26.1%
Jamestown	%	18.6%	21.2%	19.2%	22.4%	20.3%	17.5%	17.5%	18.4%	17.0%	17.5%	18.1%	19.2%
Levelwood	%	5.1%	5.8%	5.5%	7.6%	9.7%	9.7%	15.0%	10.0%	10.0%	11.2%	11.0%	10.6%
Untreated	%	16.4%	10.6%	14.5%	9.7%	13.6%	14.2%	13.1%	12.3%	12.5%	17.8%	15.2%	15.4%
Non Revenue Water													
Treated	m^3	77,023	154,884	164,736	182,754	240,298	218,354	195,383	178,637	184,549	167,667	52,680	212,208
Untreated	m^3	30,793	183	14,266	4,396	33,322	33,808	19,540	20,193	12,495	45,128	9,014	37,763