PRESS RELEASE

INCREASE IN ELECTRICITY TARIFF – EFFECTIVE 1 SEPTEMBER 2026

Connect Saint Helena Ltd would like to inform customers of an upcoming adjustment to electricity tariffs. This adjustment is necessary in response to the recent rise in fuel prices; however, the St Helena Government (SHG) has anticipated this pressure and will absorb an additional 2p per unit through providing extra subsidy to Connect, meaning that overall increase passed onto customers is limited to just 1p per unit.

Therefore, effective 1 September 2026, the electricity tariff will increase by 1p per unit. This change applies to both domestic and commercial customers.

We recognise that tariff changes can impact households and businesses, and we remain committed to delivering reliable services while ensuring financial sustainability.

The table below shows your current and new rates at a glance.

Customer Type	**Current Tariff (per kWh)**	**New Tariff (per kWh)**	**Increase (per kWh)**
Domestic (up to 1,000 kWh)	£0.46	£0.47	**+1p**
Domestic (above 1,000kWh) / Commercial	£0.57	£0.58	**+1p**

For full transparency, the detailed tariff breakdown is provided below:

Component (per kWh)	**Current**	**New**	**Applies to**
Fuel Component	£0.33	£0.37	All customers
Other Overheads	£0.24	£0.24	All customers
Total Overheads	**£0.57**	**£0.61**	**All customers**
Less: Initial Subsidy	£0.06	£0.07	All customers
Less: Additional Subsidy	—	£0.02	All customers
Less: Discount	£0.05	£0.05	Domestic only
Add: Uplift	£0.06	£0.06	Commercial / Above 1,000 kWh
Final Tariff	**£0.46**	**£0.47**	**Domestic**
Final Tariff	**£0.57**	**£0.58**	**Commercial / Above 1,000 kWh**

For any queries regarding these upcoming changes, please get in touch with the Connect Saint Helena Ltd Billing Team, who will be happy to assist. The Billing team can be reached by telephone at 22341 or by email at enquiries@connectonline.co.sh.

19 August 2026